



**Expression of Interest (EoI)**  
**For**  
**Implementation of Backend Automation ERP**  
**Solution for CSD**  
**EoI No: 7/EDP/13815/EOI/050126**

Sr. No	Event	Date*
1	EoI Published date on CSD Website: <a href="https://csdindia.gov.in">https://csdindia.gov.in</a>	5 <sup>th</sup> Jan 2026
2	EOI Response to be submitted on	dgmedp@csdindia.gov.in
3	Last date of submission of EoI response	21 <sup>st</sup> Jan 2026
4	Opening of EOI Responses	By Intimation

**Note:** CSD reserves the right to amend the document for EoI, tentative schedule and critical dates. It is the sole responsibility of prospective EoI respondent to go through CSD Website from time to time for any updated information.

Issued By  
DGM (EDP), CSD HO  
Canteen Stores Department, India

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## DISCLAIMER

This Expression of Interest ("EOI") is issued by Canteen Stores Department (CSD) under the Ministry of Defence (MoD).

The information contained in this EoI or subsequently provided to EoI respondents, whether verbally or in documentary or any other form, on behalf of CSD and/or any of its employees/representatives, is provided in the terms and conditions set out in the present EoI.

This EoI is not a contract and is not an offer by CSD to the prospective EoI respondent or any other person. The purpose of this EoI is to provide interested parties with information that may be useful to them for the purpose of formulating responses pursuant to this EoI. This EoI includes statements, which reflect various assessments arrived at by CSD in relation to the project mentioned herein. Assessments and statements prescribed herein do not support and contain all the information that each EoI respondent may require. This EoI may not be appropriate for all persons, and it is not possible for MoD, its employees or advisors to consider the objectives, technical expertise and particular needs of each party, who reads or uses this EoI. The assessments, statements and information contained herein are subject to each EoI respondent's own investigations and analysis and it is the responsibility of each EoI respondent to check the accuracy, adequacy, correctness, reliability, feasibility and completeness thereof, prior to submitting a bid in pursuance of the present EoI.

Information provided in this EoI to the EoI respondent is on a wide range of matters and is not an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law.

CSD accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on the information or laws expressed herein.

CSD, its employees, representatives and/or advisors, shall not be liable for any indemnification, loss, negligence, damages, claim, cost or expense to the EoI respondent, its representative/employee/agent, and/or any third party associated with the EoI respondent under any law, statute, rules or regulations, principles of restitution or unjust enrichment which may arise from or be incurred or suffered on account of anything contained in this EoI or otherwise arising from accuracy, adequacy, correctness, reliability or completeness of the EoI and/or any assessment, assumption, statement or information contained herein, or any intimation or addendum or corrigendum deemed to be read as a part and parcel of this EoI or any stage in the consequential selection process of this EoI.

CSD accepts no liability of any nature, whether resulting from negligence or otherwise, however caused, arising from reliance of any EoI respondent upon the statements contained in this EoI.

CSD is entitled, in its absolute discretion, but without being under any obligation, to update, amend or supplement the information, assessment or assumption contained in this EoI. The issue of this EoI does not imply that CSD is bound to select a EoI respondent or to appoint the selected EoI respondent, as the case may be, for this project and CSD reserves the right to reject all or any of the proposals of any EoI respondent, without assigning any reason whatsoever.

CSD or its authorized officers/representatives/advisors reserve the right to change the procedure for the selection of the selected EoI respondent or terminate discussions and the delivery of information at any time before the signing of any agreement for the project, without assigning reasons thereof.

The EoI does not address concerns relating to diverse investment objectives, financial situation, and particular needs of any party. The EoI is not intended to provide the basis for any investment decision and each EoI respondent must make its/their own independent assessment in respect of various aspects of the techno-economic feasibilities of the project. No person has been authorized by CSD to give any information or to make any representation not contained in the EoI.

EoI respondent means the person, firm or company submitting a response and includes his/its/their staff. CSD may terminate the process anytime without giving reason to the EoI respondent .

DGM (EDP), CSD HO  
Canteen Stores Department, India

## Invitation for Proposal (Non-Commercial)

Dear Sir/Madam,

The Canteen Stores Department (CSD), under the Ministry of Defence (MoD), is undertaking a major digital transformation initiative to modernize and automate its backend operations. This initiative aims to implement a comprehensive Enterprise Resource Planning (ERP) solution to streamline processes, enhance operational efficiency, and ensure robust compliance across all functional areas.

CSD invites Expressions of Interest from reputed Implementation Agencies (IAs) and ERP Original Equipment Manufacturers (OEMs) for the "**Implementation of Backend Automation ERP Solution for CSD**".

Please note that this document serves as an Expression of Interest (EoI) and not a Request for Proposal (RFP). The primary objective is to assess market readiness for the proposed ERP solution and to encourage innovative approaches for the proposed initiative.

**EoI respondents are strictly advised not to submit any commercial proposals at this stage.** All responses should be submitted in the prescribed templates provided in this EoI only.

**Submission of Expression of Interest (EOI):**

The EoI respondent shall submit the EOI response **online** by sending the duly filled and signed EOI document along with all supporting documents in PDF format to [dgmedp@csdindia.gov.in](mailto:dgmedp@csdindia.gov.in).

**For and on behalf of-  
Canteen Stores Department Head**

DGM (EDP)

Address: Canteen Stores Department Head Office, Adelphi Building, 119, Maharshi Karve Rd, New Marine Lines, Church gate, Mumbai, Maharashtra 400020

Phone No.: 022-66382943

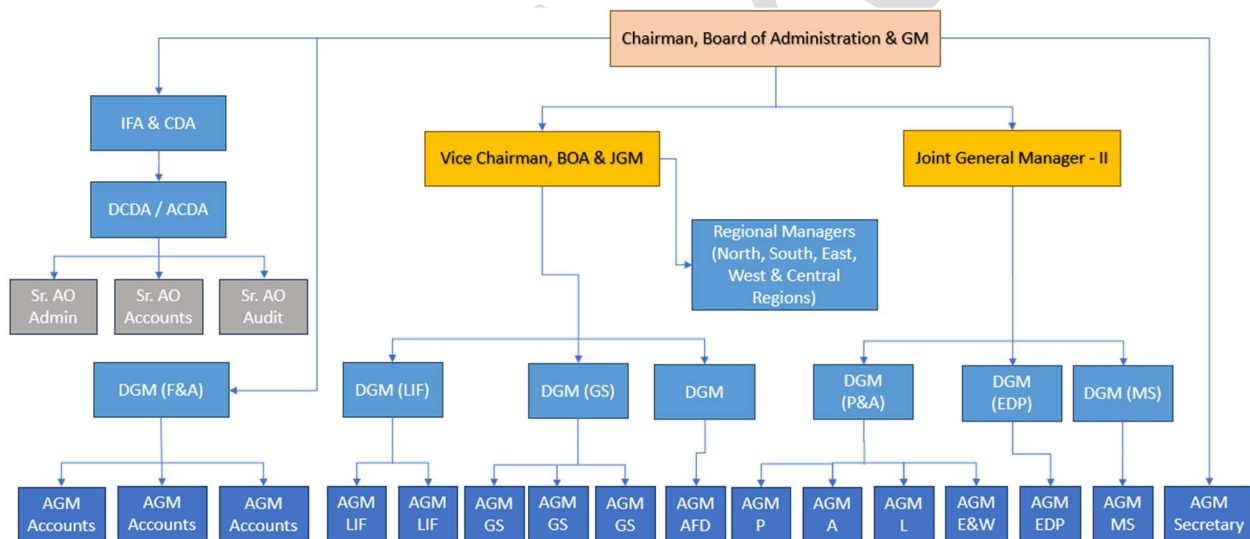
Email ID: dgmedp@csdindia.gov.in

## 1. About CSD

Canteen Stores Department, Ministry of Defence, is committed to the welfare of Servicemen, Ex-servicemen, Defence civilians (both serving and retired) and their dependents, by providing easy access to quality products of daily use at less than market prices. CSD was set-up in 1948 with 4 Depots and a basic range of products. Today, with a network of 5 Regional Offices and 34 Area Depots, CSD services ~46 lakh primary beneficiaries across the country offering ~10000 products. CSD runs the current supply chain model through a hierarchy of Canteen Stores Department-Head Office, Depots, and Unit Run Canteens. A brief about each of these key stakeholders is provided below:

### a) Canteen Stores Department (CSD) Head Office (HO)

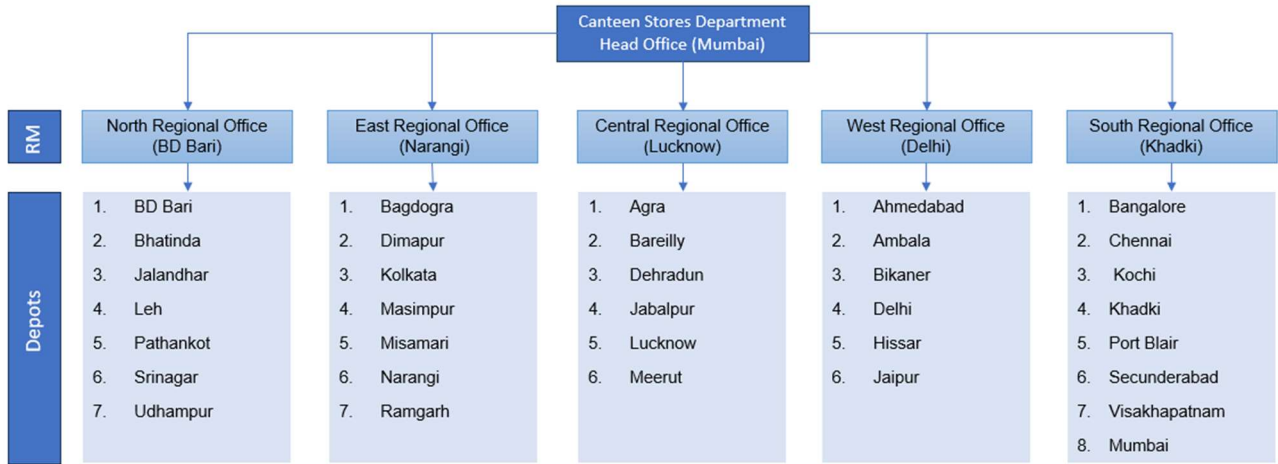
Canteen Stores Department Head Office is located in Mumbai. CSD HO is responsible for introduction of products, forecasting demand, placing purchase orders, budgeting, accounting, pricing of products, HR functions, coordinating with stakeholders and operational control of Depots. CSD HO manages the field operations of a network of 34 Depots across the country. To efficiently execute its functions, CSD HO has multiple branches to include Operations, Administration & Management Services, and Finance & Accounts. The organization structure of CSD HO is as follows:



### b) Depots

The 34 Depots have been grouped under 5 regions and are managed by respective Regional Offices. Depots are responsible for warehousing of products supplied by suppliers and selling them to URCS.

The following organizational chart illustrates the mapping of depots to their respective RM offices.



### c) Unit Run Canteens (URCs)

URCs are the brick-and-mortar retail outlets where beneficiaries may avail benefits provided to them by CSD. URCs are responsible for collection of goods from the Depot, sales of goods to beneficiaries, customer care and assistance in AFD sales. Currently, there are ~3630 URCs operational in the country.

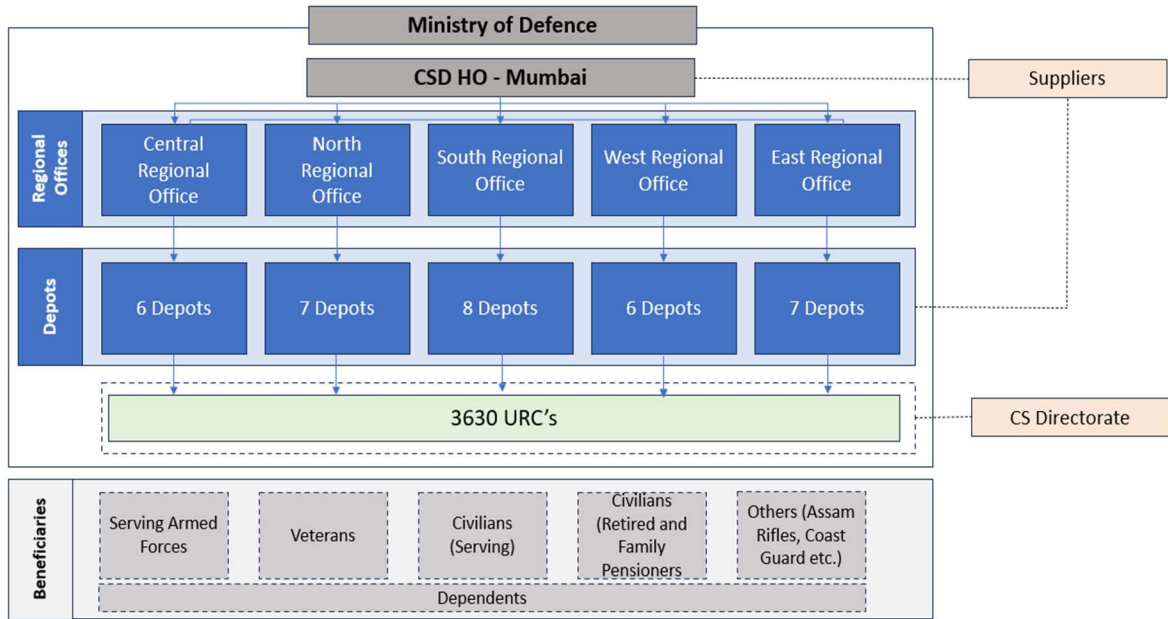
### d) Suppliers

Supplier is one of the critical stakeholders of overall CSD system. Supplier module will enable CSD to strengthen Consumer-Supplier interaction, improved transaction tracking and foster better Supplier relationship. Automated system provides real time updates on transactions to the Supplier & trigger automated notifications & eliminates the need of Manual intervention between CSD and Suppliers. Below is the envisioned benefit for having automated process for Supplier –

- Reduces multiple entry of invoice.
- Automated vendor onboarding
- No duplication of efforts.
- Timely processing of invoices, accounting process and approvals

### 1.1. Current Operations

CSD HO, Depots and URCs are involved in the supply chain of products which are procured from suppliers and are then sold to the beneficiaries through the URCs. The operating structure is presented in the diagram below:



Canteen Stores Department sells ~10000 SKUs, sourced from ~700 suppliers. The sales proceeds are deposited in Consolidated Fund of India (CFI) on a daily basis by CSD. CSD charges a certain margin on the goods, which is used to meet operational expenses, and is also utilized for welfare schemes.

## 2. Project Background & Objective

The Department currently faces challenge in managing a vast inventory, a complex supply chain network, and intricate procurement / distribution channels due to limited digital intervention to support its extensive network. The extensive inventory and a large customer base adds complexity to order placement and demand forecasting processes. Without real-time data integration, decision-making is hindered and is prone to manual errors.

To enhance efficiency, CSD aims to implement automation and digitization to focus on improving inventory management, expediting new product introductions, and accelerating deliveries to Unit Run Canteens (URCs). Hence an ERP system is required to seamlessly integrate the activities through a Unified Digital Platform, boosting operational efficiency. The ERP system shall offer modules and functionalities that cater to the needs of supplier management, inventory management, procurement, warehouse, sales, and financial processes; accountabilities for all projects and schemes. Real-time monitoring capabilities will enable timely interventions, ensure adherence to schedules, and deliver improved outcomes across all branches and operational activities.

### 2.1. Project Objectives

The proposed ERP system shall fulfill the following primary objectives:

- a. **Streamline Operations:** The ERP system should be designed to streamline and consolidate various operational processes within the CSD, including inventory



management, procurement, sales, and accounting. This integration shall enhance overall efficiency and effectiveness.

- b. **Enhance Inventory Management:** The ERP system shall provide control and visibility over inventory levels, reducing stockouts, minimizing excess inventory, and optimizing replenishment processes.
- c. **Improve Resource Utilization:** The ERP system should enable efficient utilization of resources, including personnel, equipment, and materials, providing real-time insights into resource availability, allocation, and utilization across various locations and activities. This functionality shall enhance CSD's ability to allocate resources effectively.
- d. **Enhance Financial Management:** The ERP system must facilitate financial tracking, budgeting, and reporting for CSD, leading to improved financial control, transparency, and accountability.
- e. **Ensure Compliance:** The ERP system must ensure adherence to regulatory requirements, internal policies, and auditing standards by standardizing processes, maintaining accurate records, and providing audit trails for transactions and activities.
- f. **Facilitate Decision Making:** The ERP system should consolidate and provide comprehensive reporting of data, facilitating data-driven decision-making within the CSD, leading to improved resource allocation and operational outcomes. Decision-making dashboards should assist in forecasting and planning resources and inventories.
- g. **Enhance User Service:** The ERP system should enhance User service by streamlining order processing, reducing delivery times, and improving communication between Depot and URC personnel and other stakeholders regarding product availability, promotions, and relevant information.
- h. **Support Growth and Expansion:** The ERP system should provide a scalable and adaptable platform to accommodate the growth and expansion of operations within the CSD. It must facilitate better workload management, enabling efficient handling of increasing transaction volumes, additional product lines, and new locations.

### 3. High Level Indicative Scope of Work for the Project

The overall scope includes supplying, installing, implementing, and supporting the ERP solution. The services will cover the ERP solution license, cloud-hosted bolt-on tools/applications, accessories, and any additional software or hardware (where proprietary) required to meet CSD's operational needs.

The Implementation Agency (IA) will serve as the primary coordinating entity, providing support for procurement, implementation, commissioning, and helpdesk & support management for the ERP system.

The ERP system will have to be in full compliance with CERT-IN, MeitY, and Ministry of Defence (MoD) guidelines.

### 3.1. Proposed ERP Modules:

Core Modules	Non-Core Modules
<ul style="list-style-type: none"> <li>a. Supplier Relationship Management</li> <li>b. Inventory Management</li> <li>c. Procurement Management</li> <li>d. Supply Chain Management</li> <li>e. Financial Management</li> <li>f. Order Management</li> <li>g. Project Management</li> <li>h. Asset Lifecycle Management</li> <li>i. Document Management System</li> <li>j. Personnel and Admin</li> </ul>	<ul style="list-style-type: none"> <li>a. Business intelligence and analytics</li> <li>b. Integration with internal and external applications using REST APIs</li> <li>c. Custom Development – Grievance Management, Case Management, Visitor Management etc.</li> <li>d. Any other non-core module required based on Blueprint during requirement analysis phase</li> </ul>

Please refer the indicative department processes in **Annexure-I**

### 3.2. Application Hosting:

The ERP application shall mandatorily be hosted on NIC's Meghraj 2.0 cloud. This is a non-negotiable requirement and the EoI respondent must ensure that the solution provided is compatible with the cloud services provided by NIC' Meghraj 2.0. The details of the same can be assessed at <https://cloud.gov.in/user/about.php>.

### 3.3. Associated Software Tools

In addition to the ERP solution and the associated licenses, CSD requires the associated software tools to optimize the functionality of the ERP solution.

The software tools shall include but are not limited to the following:

1. Identity management and Application Access control
2. Data profiling and cleansing Tools
3. Application-level Support and Helpdesk
4. Service Desk tool
5. Collaboration tool
6. Any other tools the IA would like to propose to meet the intended purpose of the project.

The software tools are compatible with the ERP solution and provide maximum functionality to meet the specific business needs of CSD.

#### 4. Eligibility Criteria

Sr. No.	Basic Requirement	Specific Requirements	Document Required
A	Legal Entity	Should be a Company registered in India under Companies Act, 1956 or a partnership firm registered under LLP Act, 2008 Registered with the Service Tax Authorities Should have been operating in India for minimum five years. The EoI is to be responded by a Single entity. Consortium response is not allowed.	Certificates of incorporation and Registration Certificates
C	Net Worth	The EoI respondent's net worth must be positive for each of the last three financial years.	Certificate duly signed by EoI respondent letterhead signed by the authorized signatory
D	Technical Capability	<p>The EoI respondent must have successfully implemented at least one project in India within the last five (5) years, as on the date of submission of the Expression of Interest (EoI), involving the design and implementation of an ERP system.</p> <p>The ERP system must include a minimum of four (4) modules with similar functionalities or any combination of modules from the list provided below and the implemented project shall have supported at least five hundred (500) ERP users (excluding ESS users).</p> <p><b>Modules:</b></p> <ul style="list-style-type: none"> <li>• Supplier Relationship Management</li> <li>• Inventory Management</li> <li>• Warehouse Management</li> <li>• Procurement Management</li> <li>• Supply Chain Management</li> <li>• Financial Management</li> <li>• Order Management</li> <li>• Project Management</li> <li>• Asset Lifecycle Management</li> <li>• Document Management System</li> <li>• Personnel and Admin/ HRMS</li> </ul>	<p>Work Order/ agreement Completion Certificate</p> <p><b>(Refer Form 4: Similar Project Experience)</b></p>

E	Blacklisting	EoI respondent should not be under debarment / blacklist period for breach of contract / fraud / corrupt practices by any Scheduled Commercial Bank / Public Sector Undertaking / State or Central Government or their agencies / departments on the date of submission of bid for this RFP.	Self-certificate for non-blacklisting clause (on EoI respondent's letterhead signed by the authorized signatory) • (Refer <b>Form 6</b> )
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## 5. EOI Submission Forms

The EoI respondents are expected to respond to the EoI using the forms given in this section and all documents supporting Pre-Qualification / EoI Criteria

Proposal EoI shall comprise the following forms:

- **Form 1:** Covering Letter with Correspondence Details
- **Form 2:** Details of the EoI respondent's Operations and IT Implementation Business
- **Form 3:** Financial Information (as per Audited Balance Sheets)
- **Form 4:** Similar Project Experience
- **Form 5:** Proposed Solution
- **Form 6:** Self Certification for Non-Backlisting

## Form 1: Covering Letter with Correspondence Details

<Location, Date>

To,  
DGM (EDP),  
Canteen Stores Department Head Office,  
Adelphi Building, 119, Maharshi Karve Rd,  
New Marine Lines, Church gate,  
Mumbai, Maharashtra 400020

Dear Sir,

We, the undersigned, offer to provide the Implementation Agency services for “Implementation of Backend Automation ERP Solution for CSD”.

Our correspondence details with regard to this EoI are as below:

Sr. No	Information	Details
1	Name of the Contact Person	
2	Address of the Contact Person	
3	Name, designation and contact, address of the person to whom, all references shall be made, regarding this EoI.	
4	Telephone number of the Contact Person.	
5	Mobile number of the Contact Person	
6	Email ID of the Contact Person	
7	Corporate website URL	

We are hereby submitting our response to the Expression of Interest online on [dgmedp@csdindia.gov.in](mailto:dgmedp@csdindia.gov.in). We understand you are not bound to accept any Proposal you receive.

We fully understand and agree to comply that on verification, if any of the information provided here is found to be misleading the short-listing process or unduly favors our company in the short-listing process, we are liable to be dismissed from the selection process or termination of the contract during the project.

We hereby declare that our proposal submitted in response to this EoI is made in good faith and the information contained is true and correct to the best of our knowledge and belief.

Sincerely,

[Company Name with seal]

<Applicant's Name with seal>

Name: <<Insert Name of Contact>>

Title: <<Insert Name of Contact>>

Signature: <<Insert Signature>>

### Form 2: Details of the Eoi respondent

Sr. No.	Information Sought	Details to be Furnished
1	Name and address of the bidding Company	
2	Incorporation status of the firm (public limited / private limited, etc.)	
3	Year of Establishment	
4	Date of registration	
5	Details of company registration	
6	Details of registration with appropriate authorities for service tax	
7	Name, Address, email, Phone nos. and Mobile Number of Contact Person	

[Company Name with seal]

Name:

Title:

Signature:

**Form 3: Financial Information (as per Audited Balance Sheets)**

*Certificate duly signed by the Eoi respondent's Authorized signatory/ CA*

	2022-23	2023-24	2024-25
Annual Turnover (In Cr)			
Net worth (in Cr)			
Other Relevant Information			

**Name of Authorized Signatory:**

**Signature:**

**Date & Place:**

**Form 4: Similar Project Experience**

Relevant System Integration project experience needs to be mentioned.

**Similar Project Experience means:** The EoI respondent must have successfully implemented an ERP project in India within the last five (5) years, as on the date of submission of the Expression of Interest (EoI), involving the design and implementation of an ERP system. The ERP system must include a minimum of four (4) modules with similar functionalities or any combination of modules from the list provided in Section #3.1 above and the implemented project shall have supported at least **five hundred (500) ERP users** (excluding ESS users)

General Information	
Name of the project	
Client for which the project was executed	
Confirmation of project delivery and Go Live	
Project Details	
Description of the above project covering the following: - <ul style="list-style-type: none"> <li>• Broad scope of Work/Services</li> <li>• Name of the Product:</li> <li>• Details of product (Open source, Proprietary etc.)</li> <li>• ERP Modules implemented</li> <li>• Nos of ERP Core users</li> <li>• Mode of ERP implementation (e.g. Perpetual License, SaaS, Per-user license fee + Managed service fee. Etc.)</li> <li>• Any other information specific to project.</li> <li>• Hosting Environment (e.g., On-Premises, Private Cloud, Public Cloud, Hybrid Cloud, Meghraj 2.0)</li> </ul>	
Other Details	
Project Status (Under O&M / Completed)	
Go-live Date of the Project	
Other Relevant Information	
Any other information relevant to project	

**Note:** The EoI respondents are required to submit the details of the similar projects undertaken in the last 10 years as on the last date of EoI response submission. The max. no of projects to be restricted to 10.

Name and Stamp:

Title:

Signature:



**Form 5: Proposed Solution**

The EoI respondent must submit the detailed technical solution as per below template only. EoI respondent may submit additional details; however, flow of the proposal should be same as mentioned below. The proposal should be submitted in pdf.

Chapter	Details
1	<p>Proposed Detailed Technical Solution</p> <ul style="list-style-type: none"> <li>• Preliminary compliance to CSD functional requirements- The EoI respondent is requested to clearly mention the status of the functionalities as per <b>Annexure-I</b></li> <li>• Proposed ERP solution Details (E.g. Product Name, Version, Property Opensource, OEM details if a COTS product is proposed)</li> <li>• Technical clarity on deployment models, integration capabilities</li> <li>• Technical feasibility of hosting the ERP solution on NIC MeghRaj 2.0, including any dependencies, limitations, and cost implications associated with MeghRaj 2.0 hosting. While MeghRaj 2.0 remains the mandatory hosting environment, the IA may additionally propose an on-premise hosting option for consideration.</li> <li>• Extent of bespoke development required</li> <li>• Assess the feasibility and licensing implications of deploying the SaaS model on the NIC MeghRaj 2.0 cloud platform</li> </ul>
2	Any prerequisites and other relevant information pertaining to the proposed solution.

**Form 6 - Self Certification for Non-Backlisting**

**<< To be printed on EoI respondent's Company 's Letter Head and Signed by Authorized Signatory>>**

Date:

To,

DGM (EDP),

Canteen Stores Department Head Office,  
Adelphi Building, 119, Maharshi Karve Rd,  
New Marine Lines, Churchgate,  
Mumbai, Maharashtra 400020.

**Subject:** Design, Implementation and Support of an ERP System for CSD

**Ref: RFP No.:** \_\_\_\_\_ **Dated** \_\_\_\_\_

We confirm that our Company <Name of EoI respondent> as on date of submission of the EoI for Design, Implementation and Support of an ERP System has not been under debarment/blacklist period for breach of contract/fraud/corrupt practices / unethical business practices by any Scheduled Commercial Bank/ Public Sector Undertaking / State or Central Government or their agencies/ departments as on the date of submission of bid for this Tender.

Sincerely,

(Signature of the Authorized signatory) Name:

Designation:

Seal:

Date:

Place:

Business Address:

## 6. Annexure -I: Indicative Processes.

Sr. No	Branch	Process	Sub-Process	Functionality available in the Proposed ERP application (Yes/No)
1	Personnel & Administration (P&A)	Administration Management	Organizational Event management	
2			Organizational Knowledge Management	
3			Visitors Management System	
4			File tracking	
5			Quarters Allocations	
6			E&W (Estate and Works)	
7			Turnkey Procurement	
8			Service Procurement	
9			Contract Management	
10			Procurement General Reporting Requirement	
11			Legal	
12			Welfare and Miscellaneous activities	
13		Personnel Management	Personnel- Service Book	
14			Admin- Payroll Management	
15			Admin- Pay Slip Run	
16			Employee Transfer	
17			Employee Self Service (ESS)	
18			Travel and Claims Management	
19			Appraisal & Promotions and Annual increments, Career - Progression scheme	
20			Resignation & Exit Management, VRS Management-, Exit & Clearance Workflow, Integration & Compliance, Time & Attendance, Leave Management, Integration & Compliance,	

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Sr. No	Branch	Process	Sub-Process	Functionality available in the Proposed ERP application (Yes/No)
21			Leave Management	
22			Compensation & Benefits: Provident Fund (PF) Management, Gratuity Management-, Pension Management-, Claims & Advances-,	
23			Retirement (P&A - Pension cell under Administration): Retirement Management-, Pension Management,	
24			Organizational Training & Development Management	
25	Secretariat Branch	Supplier Management	Supplier Management	
26		Product Introduction (Product Onboarding)	Pre-Screening	
27			Screening	
28			Post- Screening	
29			Pre- Price Negotiation Committee (Pre-PNC)	
30			Price Negotiation Committee (PNC)	
31			BOA Approval	
32		URCs Request	URC creation, Change of dependencies, URC Closure	
33			URC loan Request	
34	Management Services (MS)	Market Research (MR)	Quality Governance	
35			Market Survey and e- Market Survey	
36		Management Services	Management Services	
37			Factory Inspection	
38			Testing	
39			Annual Inspection	
40			Consumer Promotional Scheme (CPS)	
41			Other Sub-function and inventory management MIS access.	
42			Grievance Management System	

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Sr. No	Branch	Process	Sub-Process	Functionality available in the Proposed ERP application (Yes/No)
43	Depot	Supply Chain Management	Demand Generation (In line with above PD table) linked to Store Demand Generation	
44			Order Management (PO to Supplier)	
45			CPS (Consumer Promotion Scheme)	
46			Logistics & Supply chain	
47			Warehouse Management	
48			Inventory Management	
49			URCs Request	
50		Depot Finance	Account Section	
51			Invoice Section	
52			Establishment Activities	
53			Audit - For Local Audit Officers (LAOs)	
54	Regional Manager	Regional Management functions	Depot functions	
55			Depot Finance	
56			MS Branch Functions	
57			Administration	
58			Dashboard and MIS	
59	CS-Directorate	CS-Directorate functions	URC Creation	
60			URC Loan	
61			Merger / De-merger & Termination / Temporary Suspension / Changes (Name etc.)	
62	URCs	URC Functions	Registration	
63			New URC	
64			Material Demand and Material Receipt	
65			Merger / De-merger & termination/ Temporary Suspension / Changes (Name etc.)	
66			Change of Dependency, Dual Dependency	

Sr. No	Branch	Process	Sub-Process	Functionality available in the Proposed ERP application (Yes/No)
67			URC loan	
68			Invoice, Payment, Consumer Promotion Scheme (CPS)	
69	Supplier	Supplier Management	Registration	
70			Supplier Onboarding	
71			Product On-boarding /New introduction/Change request	
72			Price Revision System	
73			CPS (Consumer Promotional Scheme)	
74	Finance and Accounting (F&A)	Finance and Accounting (F&A): In accordance with Central Financial processes	Budgeting Function	
75			Manage Budget Preparation	
76			Cash Book Functions	
77			Imprest Function	
78			General Ledger Function	
79			Sales & Purchase Journal Function	
80			Invoice Management Function	
81			Audit (Dashboard) Function	
82			Payroll	
83			Costing & Claims	
84			Pension	
85			Annual Stock Taking	
86	Controller of Defense Accounts (CDA) CSD	CDA	Transactional Access	
87			CDA Imprest Section	
88			CDA Audit	
89	Integrated Financial Advisor (IFA)	IFA	Transactional Access	
90			AON (Acceptance of Necessity) and Expenditure Angle Sanction (EAS)	
91	EDP (Systems Branch)	IT Asset & Infra Management	IT Asset Management (ITAM)	
92			License Management	

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Sr. No	Branch	Process	Sub-Process	Functionality available in the Proposed ERP application (Yes/No)
93			IT Asset Procurement Management System	
94			IT Operations Support System and Help desk	
95			Project Management	